Humane Data Mining: The New Frontier

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Microsoft Search Labs Mountain View, California

BANFF 2007 WWW

Updated version of the SIGKDD-06 keynote



Thesis



- Data Mining has made tremendous strides in the last decade
- It's time to take data mining to the next level of contributions
- We will need to develop new abstractions, algorithms and systems, inspired by new applications
- Internet will play a central role in this enterprise



Outline



- Progress report
- New Frontier



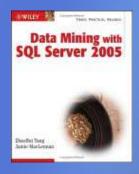
A Snapshot of Progress

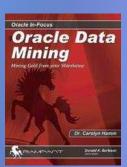
- System support
- Algorithmic innovations
- Foundations
- Usability
- Enterprise applications
- Unanticipated applications

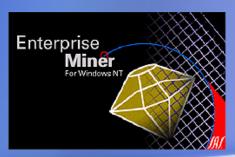


Database Integration









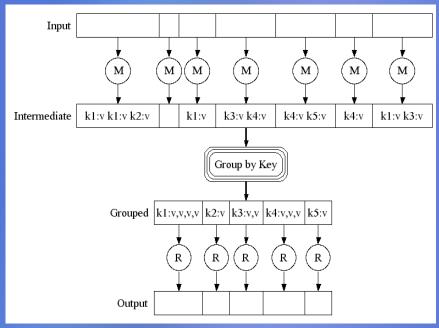
- Tight coupling through user-defined functions and stored procedures
- Use of SQL to express data mining operations
 - Composability: Combine selections and projections
 - Object-relational extensions enhance performance
 - Benefit of database query optimization and parallelism carry over
- SQL extensions



System Support

Google's Data Mining Platform

MapReduce¹: Programming Model map(ikey, ival) -> list(okey, tval) reduce(okey, list(tval)) -> list(oval)

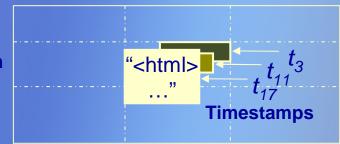


- Automatic parallelization & distribution over 1000s of CPUs
- Log mining, index construction, etc

BigTable²: Distributed, persistent, multi-level sparse sorted map

contents

cnn.com



- Tablets, Column family
- >400 Bigtable instances
- Largest manages >300TB,
 >10B rows, several thousand machines, millions of ops/sec
- Built on top of GFS

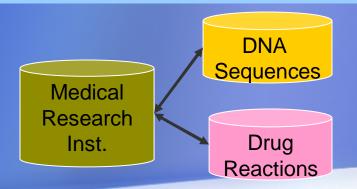
R S

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V

Sovereign Information Integration

- Separate databases due to statutory. competitive, or security reasons.
 - > Selective, minimal sharing on a needto-know basis.
- Example: Among those patients who took a particular drug, how many with a specified DNA sequence had an adverse reaction?
 - Researchers must not learn anything beyond counts.
- Algorithms for computing joins and join counts while revealing minimal additional information.



Minimal Necessary Sharing



S

u

R must not know that S has b and y

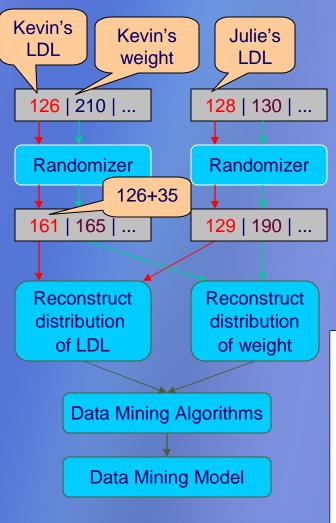
S must not know that R has a and x

Count (R * S)

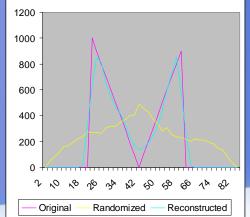
R and S do not learn anything except that the result is 2.

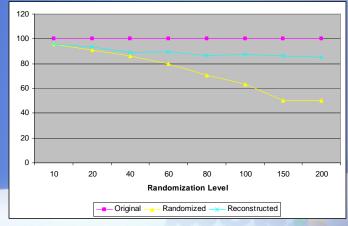
Algorithmic Innovations

Privacy Preserving Data Mining



- Preserves privacy at the individual patient level, but allows accurate data mining models to be constructed at the aggregate level.
- Adds random noise to individual values to protect patient privacy.
- EM algorithm estimates original distribution of values given randomized values + randomization function.
- Algorithms for building classification models and discovering association rules on top of privacypreserved data with only small loss of accuracy.





Enterprise Applications

Enterprise Applications Galore!

Example: SAS Customer Successes



Customer Relationship Management

 Claims Prediction
 Credit Scoring
 Cross-Sell/Up-Sell

 Customer Retention
 Marketing Automation
 Marketing Optimization

 Segmentation Management
 Strategic Enrollment Management

Drug Development

Financial Management

Activity-Based Management | Fraud Detection

Human Capital Management

Information Technology Management

<u>Charge Management</u> | <u>Resource Management</u> | Service Level Management | Value Management

Performance Management

Balanced Score-carding

Quality Improvement

Regulatory Compliance

Fair Banking

Risk Management

Supplier Relationship Management

Supply Chain Analysis

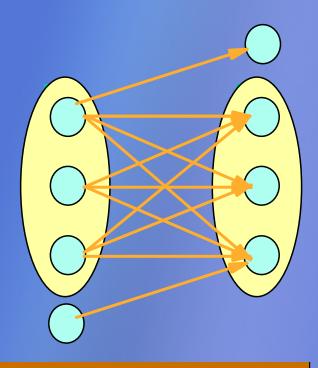
Demand Planning Warranty Analysis

Web Analytics



Unanticipated Applications

Discovering Online Micro-communities



complete 3-3 bipartite graph

- Japanese elementary schools
- Turkish student associations
- Oil spills off the coast of Japan
- Australian fire brigades
- Aviation/aircraft vendors
- Guitar manufacturers

Frequently co-cited pages are related.

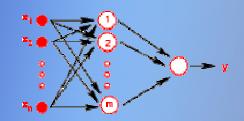
Pages with large bibliographic overlap are related.

Use of a variant of Apriori for the discovery.



Unanticipated Applications

Ordering Search Results



- Search results ranked dynamically by a neural net.
- Ranking function learnt using a gradient descent method.
- Training data: Some query/document pairs labeled for relevance (excellent, good, etc.).
- Feature set: query independent features (e.g. static page rank) plus query dependent features (e.g. position of a query word in anchor text).
- Best net selected by computing NDCG metric on a validation set.

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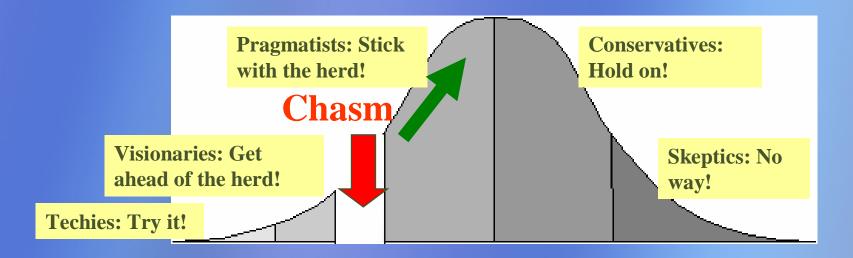
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- New frontier



Imperative Circa 2007



Maintain upward trajectory:

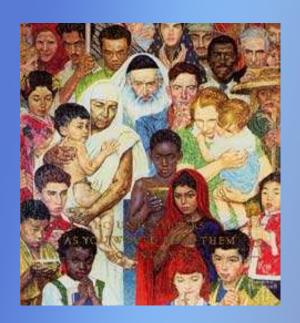
- Focus on a new class of applications, bringing into fold techies and visionaries, leading to new inventions and markets
- While continuing to innovate for the current mainstream market

Humane Data Mining

"Is it right? Is it just?

Is it in the interest of mankind?"

Woodrow Wilson. May 30, 1919.



Applications to Benefit Individuals

Rooting our future work in this class of new applications, will lead to new abstractions, algorithms, and systems



An Expansive Definition of Data Mining

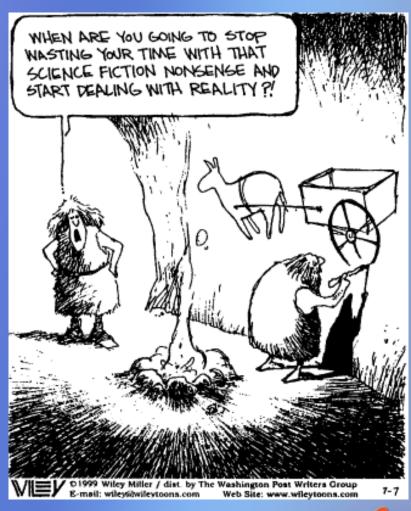
 Deriving value from a data collection by studying and understanding the structure of the constituent data





Some Ideas

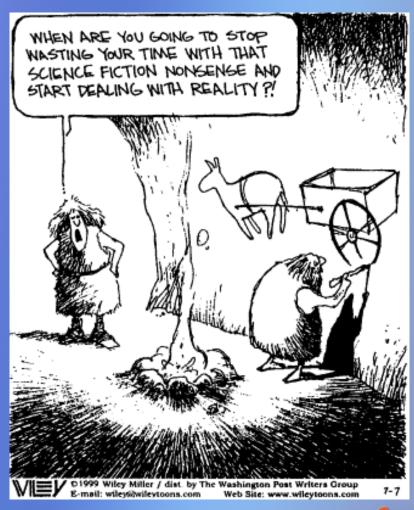
- Personal data mining
- Enable people to get a grip on their world
- Enable people to become creative
- Enable people to make contributions to society
- Data-driven science





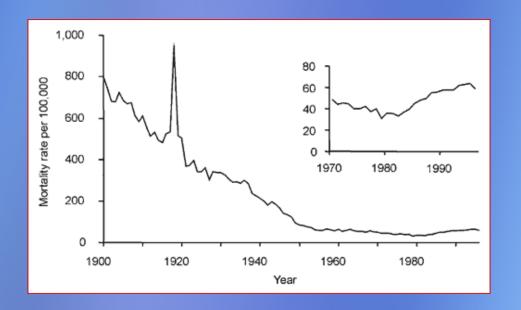
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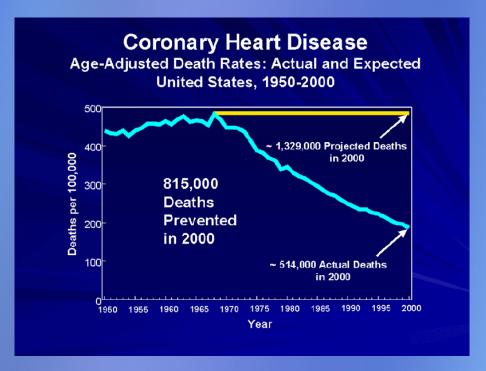
Changing Nature of Disease



CDC

- Leading causes of death in early 20th century: Infectious diseases (e.g. tuberculosis, pneumonia, influenza)
- By the 1950s, infectious diseases greatly diminished because of better public health (sanitation, nutrition, etc.)

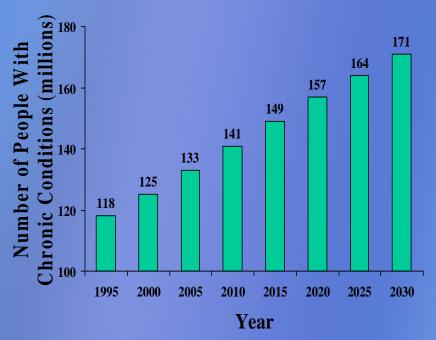
Changing Nature of Disease



NIH

- Since 50's, treating acute illness (e.g. heart attacks, strokes) has become the focus.
- Proficiency of the current medical system in delivering episodic care has made acute episodes into survivable events.

Changing Nature of Disease



Partnership for Solutions

- New challenge: chronic conditions: illnesses and impairments expected to last a year or more, limit what one can do and may require ongoing care.
- In 2005, 133 million Americans lived with a chronic condition (up from 118 million in 1995).

Technology Trends

 Dramatic reduction in the cost and form factor for personal storage









 Tremendous simplification in the technologies for capturing useful personal information











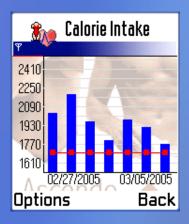




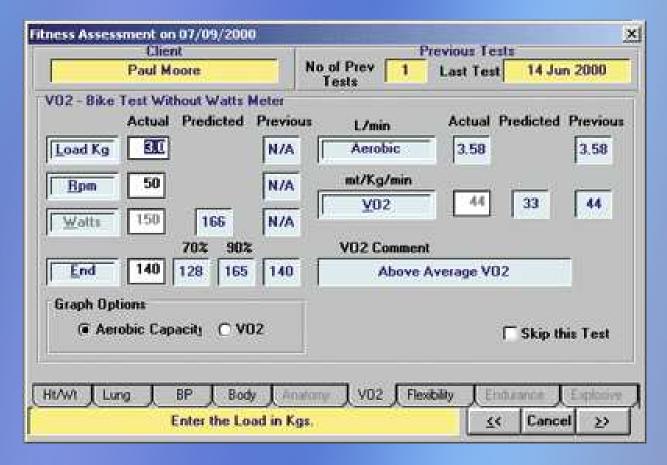




Personal Health Analytics

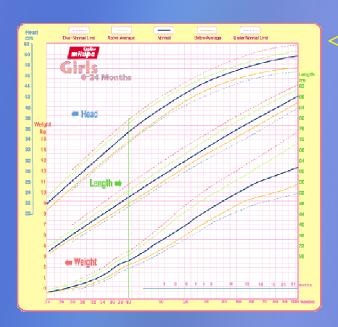








Personal Data Mining



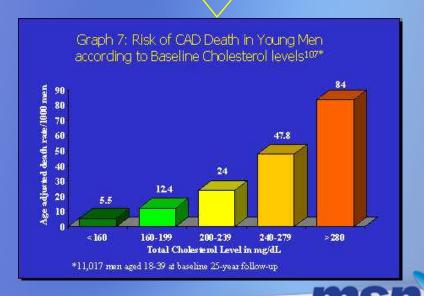
Charts for appropriate demographics?

Optimum level for Asian Indians: 150 mg/dL (much lower than 200 mg/dL for Westerners)

Due to elevated levels of lipoprotein(a)*

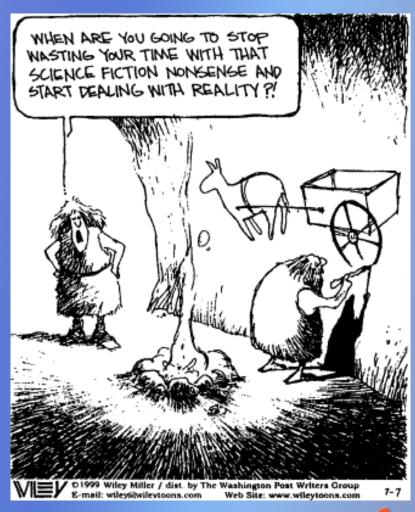
Distributed computation and selection across millions of nodes

Privacy and security



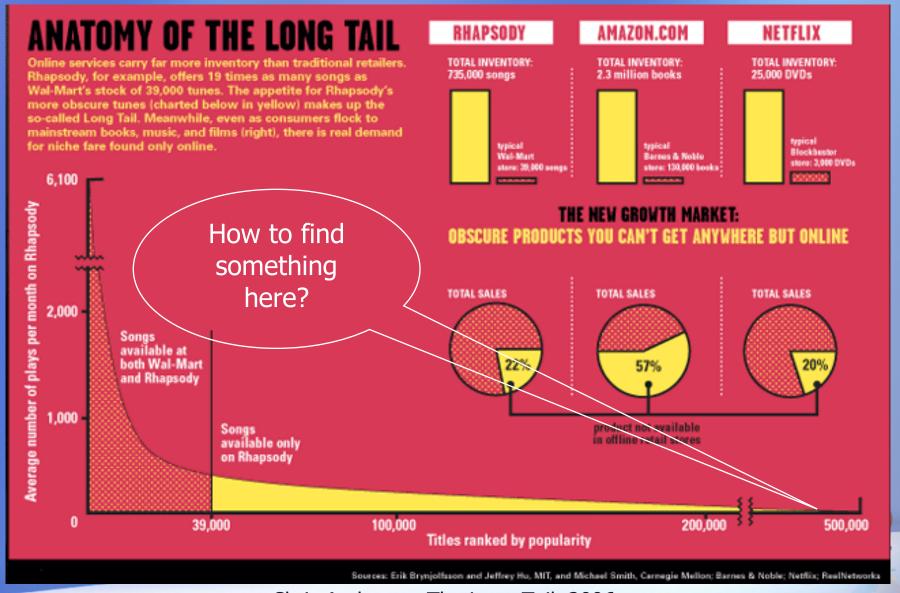
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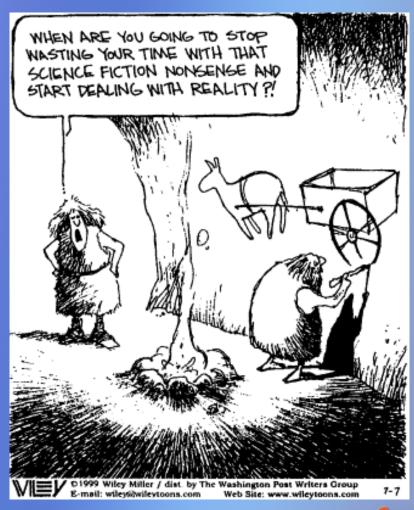


The Tyranny of Choice



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Tools to Aid Creativity

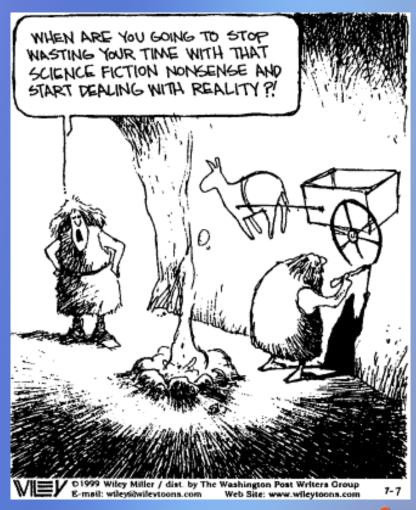
- Bawden's four kinds of information to aid creativity: Interdisciplinary, peripheral, speculative, exceptions and inconsistencies
- Intriguing work of Prof Swanson: Linking "non-interacting" literature
 - L₁: Dietary fish oils lead to certain blood and vascular changes
 - L_2 : Similar changes benefit patients with Raynaud's syndrome, $L_1 \cap L_2 = \phi$.
 - Corroborated by a clinical test at Albany Medical College
 - Similarly, magnesium deficiency & Migraine (11 factors);
 corroborated by eight studies.
- Will we provide the tools?



I THINK YOU'RE

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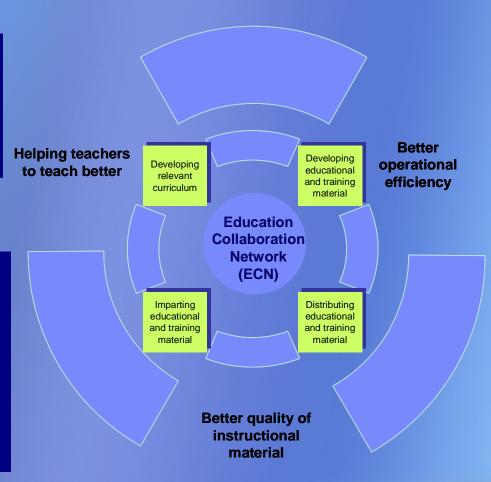


Education Collaboration Network



- •Low teacher-student ratios
- •instruction material poor and often out-of-date
- Poorly trained teachers
- •High student drop-out rates

•A hardware and a software infrastructure built on industry standards that empower teachers, educators, and administrators to collectively create, manage, and access educational material, impart education, and increase their skills



- Accumulation and re-use of teaching material
- Distributed, evolutionary content creation
- New pedagogy: teacher as discussant
- Multi-lingual
- •Teachers are able to find material that help them understand the subject matter and obtain access to teaching aids that others have found useful.
- •Teachers also enhance the material with their own contributions that are then available to others on the network.
- •Experts come to the class room virtually

Improving India's Education System through Information Technology. IBM Report to the President of India. 2005.

Enabling Participation

- Inspired by Wikipedia
- But multiple viewpoints rather than one consensus version!
- How to personalize search to find the material suitable for one's own style of teaching?
- Management of trust and authoritativeness?



- More than 3.5 million articles in 75 languages
- Fashioned by more than 25,000 writers
- 1 million articles in English (80,000 in Encyclopedia Britannica)



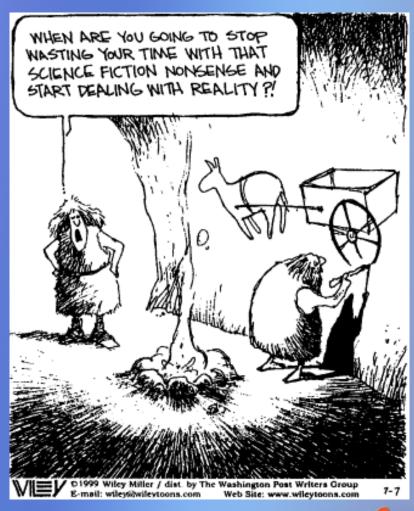
Power of People Participation



- Theory: When a star went supernova, we would detect neutrinos about three hours before we would see the burst in the visible spectrum.
- Supernova 1987A: Exploded at the edge of Tarantula Nebula 168,000 years earlier.
- The underground Kamiokande observatory in Japan detected twenty four neutrinos in a burst lasting 13 secs on Feb 23, 1987 at 7:35 UT.
- Ian Shelton observed the bright light with his naked eyes at 10:00 UT in the Chilean Andes.
- Albert Jones in New Zealand did not see anything unusual at the Tarantula Nebula at 9:30 UT.
- Robert McNaught photographed the explosion at 10:30 UT in Australia.
- Thus a key theory explaining how universe works was confirmed thanks to two amateurs in Australia and New Zealand, an amateur trying to turn pro in Chile, and professional physicists in U.S. and Japan
- What's the general platform for participation?

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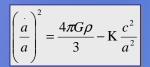


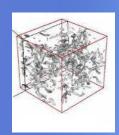


Science Paradigms

- Thousand years ago: science was empirical describing natural phenomena
- Last few hundred years:
 theoretical branch
 using models, generalizations
- Last few decades:
 a computational branch
 simulating complex phenomena
- Today:
 - data exploration (eScience)
 unify theory, experiment, and simulation
 using data management and statistics
 - Data captured by instruments
 Or generated by simulator
 - Processed by software
 - Scientist analyzes database / files









- Historically,Computational Science= simulation.
- New emphasis on informatics:
 - Capturing,
 - Organizing,
 - Summarizing,
 - Analyzing,
 - Visualizing





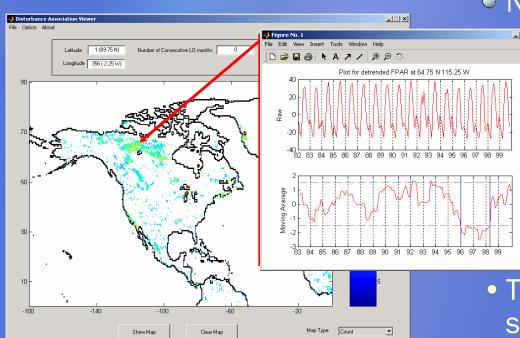
Understanding Ecosystem Disturbances



Vipin Kumar U. Minnesota

NASA satellite data to study

- How is the global Earth system changing?
- How does Earth system respond to natural & human-induced changes?
- What are the consequences of changes in the Earth system?
- Transformation of a nonstationary time series to a sequence of disturbance events; association analysis of disturbance regimes



 Watch for changes in the amount of absorption of sunlight by green plants to look for ecological disasters

Some Other Data-Driven Science Efforts

 Bioinformatics Research Network





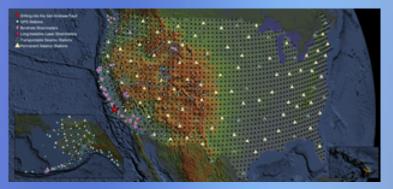


- Date: District Called Service Commodifications of Called Service C
- Study brain disorders and obtain better statistics on the morphology of disease processes by standardizing and cross-correlating data from many different imaging systems
- 100 TB/year

Earthscope







- Study the structure and ongoing deformation of the North American continent by obtaining data from a network of multi-purpose geophysical instruments and observatories
- 40 TB/year

Call to Action



- Move the focus of future work towards humane data mining (applications to benefit individuals):
 - Personal data mining (e.g. personal health)
 - Enable people to get a grip on their world (e.g. dealing with the long tail of search)
 - Enable people to become creative (e.g. inventions arising from linking non-interacting scientific literature)
 - Enable people to make contributions to society (e.g. education collaboration networks)
 - Data-driven science (e.g. study ecological disasters, brain disorders)
- Rooting our work in these (and similar) applications, will lead to new abstractions, algorithms, and systems

Thank you!



Search Labs' mission is to invent next in Internet search and applications.

